

Responsibility



Responsibility

Corporate Social Responsibility

"TELECITYGROUP RECOGNISES THAT BEING A MAJOR INTERNATIONAL BUSINESS PRESENTS OPPORTUNITIES FOR IT TO HAVE A **POSITIVE IMPACT** ON WIDER SOCIETY."



Introduction – Chief Executive Officer

I am pleased to report that 2009 has been an extremely positive year for TelecityGroup. Trading remains strong and we have seen continued revenue growth, in line with management's expectations, across the whole Group. Demand for premium data centre capacity is robust and we are opening new facilities to meet customer demand in existing markets as current provision approaches full utilisation.

Alongside this solid economic performance, the Group has made significant progress in executing its social and environmental responsibilities. Some of the highlights of the past year include:

- the Group received external recognition for its Corporate Social Responsibility ('CSR') performance. In particular we were included in the FTSE4Good, the leading index of companies that meet globally recognised corporate responsibility standards. The Company also received a number of industry awards for its environmental performance including the Datacentre

Dynamics Leaders' Award for the design innovation of the new data centre in Paris and 'Best Leadership and Innovation in Environmental Policy' in the 2009 Data Centre Europe Awards;

- TelecityGroup took a leadership role in being the first data centre operator to adopt the EU Code of Conduct for Data Centres. The code is designed to provide best practice guidelines to reduce energy usage and improve energy efficiency in data centres. We completed a programme to implement this initiative across our entire portfolio of data centres in Europe. We have also implemented other initiatives and extended the use of renewable and clean energy;

- the Group obtained ISO 9001:2008 Quality Management certification and ISO 27001:2005 Information Security Management certification across all of its sites in Europe⁽¹⁾. The certifications demonstrate our commitment to attaining the highest standards and ensuring

best practice in protecting information assets and quality management; and

- we continue to develop our approach to sustainable business. We are working with sector experts on our energy management and CSR strategy to implement programmes which will enhance our ability to grow the business in an environmentally and socially responsible way.

I am confident that the work we have undertaken puts the Group in a strong position to continue to enhance our reputation as being an environmentally responsible leader in our industry. This report highlights what we have accomplished this year and sets out what we expect to achieve in 2010.

Michael Tobin
Chief Executive Officer

(1) Except Stockholm 2 for ISO 27001 where certification is targeted for 2010 following completion of the current build phase.

Target achievements for 2010

Environment	Ongoing action plans to address implications of Carbon Reduction Commitment ISO 14001 certification for all data centres Carbon Trust Standard certification Continued engagement with the European Union and key stakeholders on the EU Code of Conduct for Data Centres
Workplace	Roll-out of new Group induction programme Embed new on-line appraisal system across the Group Roll-out new management training programme
Marketplace	OHSAS 18001 certification across all data centres Systematically monitor relationships with customers (through satisfaction surveys and feedback procedures) at sites across Europe Engage suppliers and encourage them to adopt the new Code of Conduct
Community	Further promote employee community involvement activities Continued financial and in-kind support to charitable and community organisations Ongoing engagement with internet communities through membership of industry groups

In line with TeletyGroup's corporate values of Efficiency, Entrepreneurship, Integrity, Innovation and Stakeholder value, CSR priorities have been identified as:

ENVIRONMENT driving energy efficiency and championing innovation to manage and reduce the environmental impact of the digital economy

WORKPLACE wellbeing and development of employees

MARKETPLACE engage with customers, suppliers and stakeholders in the digital economy with respect and fairness

COMMUNITY focus on children, education and opportunity

CSR priorities

TeletyGroup recognises that being a major international business presents opportunities for it to have a positive impact on the wider society. The Group is committed to doing business responsibly and to managing its relationships with stakeholders with integrity and transparency. The Group's aim is to maximise the positive impact it can have while taking steps to minimise any adverse impacts its business may cause.

Our CSR priorities are listed on the left hand side and discussed in detail on pages 20 to 29.

Management and governance of CSR

During 2009 the Group instigated a process of formal Board level review of CSR issues and activities. Management responsibility for CSR resides with the Group's Director of Communications.

Through this management structure, the Group's Board receives reporting on key CSR performance indicators at every Board meeting. In addition, the Board undertakes an annual review of its wider environmental, social and governance responsibilities as part of the Group's reporting process. During the year the Company also undertook a Board appraisal of corporate competence in key CSR issues.

This audit and review asked Directors and Non-Executive Directors to reflect on the firm's ability to manage risk and develop opportunities in environmental, social and governance issues.

In order to ensure that management of the issues is delegated throughout the Company, an Energy Management Forum has been created whose focus is to explore and share technology, best practice and innovation to improve energy efficiency Company-wide. The Forum oversees the Group's European-wide Energy Management Programme which is designed to benchmark TeletyGroup's own energy consumption and develop processes to identify, prioritise and implement data centre energy saving projects across the Group.

The Group is keen to engage actively with stakeholders to better understand their views and opinions of all aspects of the Company's business performance. During the past 12 months the Company has hosted a series of investor roadshows and undertaken regular customer surveys. Senior representatives from the Group actively participate in a number of industry forums and engage with government and policy makers, for example through the EU Code of Conduct and the consultation process on the Digital Britain White Paper.

Environment

Corporate Social Responsibility continued

Key achievements in 2009

- ➔ Comprehensive Energy Management Programme in place
- ➔ Achieved Corporate Status as part of the EU Code of Conduct for Data Centres. Only network independent data centre operator to have audited all of its data centres to the code's guidelines
- ➔ Received external recognition for environmental achievements. Awards include:
 - Data Centre Europe Awards 2009 - Winner of 'Best Leadership and Innovation in Environmental Policy'
 - The Stevie Awards 2009 - Shortlisted for 'Environmental Responsibility Programme of the Year'
 - East London Chamber of Commerce Awards 2009 - Highly commended for 'Green Business of the Year'
 - National eWell-Being Awards 2009 - Highly commended for 'Greening Data Centre'
 - Green Business Awards 2009 - Nominated for 'Green Service' Award
 - Datacentre Dynamics Leaders' Awards 2009 - 'Wildcard' Award for the design and innovation of the new Condorcet data centre in Paris
 - 1st in sector and 16th overall for 'Community and Environmental Responsibility' in Management Today magazine's annual 'Most Admired UK Companies' Awards*

As a leading data centre operator, TelecityGroup plays a central role in sustaining a thriving digital economy. Now more than ever before, businesses are dependent on locating their IT and web infrastructure in highly connected and secure environments in order to achieve their own business goals. At the same time, the Company recognises that it must take steps to mitigate increasing energy consumption required to host customers' equipment and cool operating sites. The Group remains committed to achieving best environmental practice and ensuring that its data centres are as energy efficient as possible, as this contributes to business success. Not only does this help to manage carbon emissions, but it drives operating efficiencies and reduces costs, benefiting both the Company and customers.

Our approach

Our environmental strategy is built around three strands:

- ➔ optimising existing facilities;
- ➔ designing best possible approaches for today; and
- ➔ innovating for future improvements.

Robust management systems

There is a Group-level environment policy which clearly sets out the Company's approach to managing key environment issues such as the efficient use of energy and materials, waste management and recycling. As a minimum, the Company complies with environmental laws, regulations and codes of practice in each country in which it operates.

This year the Group developed a comprehensive Energy Management Programme to identify and share technology, best practice and innovation to improve energy efficiency across the whole Company. The programme builds on existing management systems and is underpinned by the principles of ISO 14001 Environmental Management. It was informed by a series of independent energy audits across the Company's largest data centres and the findings were used to ensure the programme was robust and fit for purpose. Measuring the Group's performance is crucial if the Company is to deliver ongoing improvements. Group-wide KPIs have been developed to comply with the reporting requirements of the EU Code of Conduct for Data Centres and these are reviewed monthly and reported at Board meetings. During 2010 the Company plans to audit environmental management systems to attain ISO 14001 certification across all the data centres within the Group.

Looking ahead, April 2010 sees the planned introductory phase of the UK Government's CRC Energy Efficiency Scheme ('CRC'). The mandatory emissions trading scheme will affect thousands of businesses and public sector organisations whose electricity consumption exceeds a specific threshold. As a significant user of power, TelecityGroup is assessing the implications of the draft legislation and is providing input through relevant industry groups.

*2009 Management Today magazine Britain's Most Admired Companies Awards 2009 in association with Accenture. Ranking based on a survey of 236 companies by Birmingham City Business School in which the largest 10 public companies in each sector evaluate their rivals against 9 criteria.

AWARDS AND RECOGNITION

For more details on our achievements visit www.telecitygroup.com/telecitygroup-awards.htm



A diesel rotary UPS in the Amstel Business Park data centre, Amsterdam.



The Company has already started communicating with customers on the potential impact of the CRC and believes that the pre-emptive energy management measures which have been adopted are able to drive continuous improvements and places the Company in a strong position to address the CRC.

Industry leadership

TeletyGroup believes it is important to demonstrate leadership on industry-wide environment issues and is proud to be the first network independent data centre to sign up to the new EU Code of Conduct for Data Centres. The voluntary code, launched in December 2008, promotes the adoption of energy efficient

best practices amongst data centre owners, operators, customers and suppliers. In 2009, the Company was awarded Corporate Status accreditation by the European Commission Joint Research Centre in recognition that over 40% of the entire data centre floor space is already compliant with the Code of Conduct's energy efficient best practices. The Group was the only network independent data centre operator to have audited all of our data centres to the code's guidelines by the end of 2009.

The Company is also a member of The Green Grid, a global consortium seeking to improve energy efficiency in data centres and business computing ecosystems.

Policy in practice

ENERGY EFFICIENCY IN AMSTERDAM'S AMSTEL BUSINESS PARK DATA CENTRE.

TeletyGroup's Amstel Business Park data centre in Amsterdam is at the forefront of data centre innovation. Energy efficient design principles have been used throughout the new data centre, utilising technologies such as free air cooling and sophisticated 'intelligent' climate control systems to reduce energy waste. The site has also set a new standard with its innovative emergency power supply which offers greater efficiencies and reliability for customers. Amstel Business Park is already the most energy efficient data centre in The Netherlands, and was the first data centre designed to adhere to the strict regulations relating to data centre energy efficiency set out by Amsterdam City Council in April 2008.

Environment

Corporate Social Responsibility continued

The 'Climate Change Arboretum' in Condorcet, Paris.

Policy in practice

AWARD-WINNING DESIGN INNOVATION IN CONDORCET, PARIS.

Condorcet, TelecityGroup's third data centre in Paris, has been designed and built to be one of the most advanced data centres in Europe, both technically and environmentally.

The facility was constructed using a variety of design and technology innovations to reduce its environmental impact while maximising its operational performance. For example, free cooling to reduce energy consumption; a white roof to mitigate solar gain within the data centre; and an industry-first with the use of hydrogen fuel cells as a source for backup power.

Energy efficiency

To ensure the most energy efficient design, a team of technical specialists spent 12 months optimising all the facility's production processes, improving power outputs and reducing the electricity consumption of each component of the facility.

Arboretum

To take full advantage of waste heat from the data centre, a Climate Change Arboretum has been constructed on one side of the facility. TelecityGroup has an agreement with the French National Institute for Agricultural Research (INRA - L'Institut national de la recherche agronomique) and Société Forestière who will use the Climate Change Arboretum in the data centre to carry out scientific research on the acclimatisation of new tree species to the climatic conditions forecast to prevail in France in 2050.

Overall, thanks to its unique energy efficient design, TelecityGroup expects Condorcet to save the equivalent of 2,500 tonnes of carbon dioxide a year compared to legacy data centres which offer the same levels of customer capacity.



A 'closed corridor' system ensuring efficient air flow management.



Going forward

Looking to 2010, TeletyGroup plans to focus on the following areas:

- ➔ Ongoing action plans to address implications of Carbon Reduction Commitment (starting in April 2010)
- ➔ ISO 14001 certification for all data centres
- ➔ Carbon Trust Standard certification
- ➔ Continued engagement with the European Union and key stakeholders on the EU Code of Conduct for Data Centres

Industry leadership continued

During 2010 the Group will continue to engage with the EU Joint Research Centre ('JRC') and key stakeholders in further shaping a code that is beneficial for all, and promoting its wider acceptance within the industry.

Investment and innovation

Investment and innovation are at the heart of creating energy efficient data centres. In addition to environmental benefits, they add value for customers by improving the operating environment hosting their equipment.

TeletyGroup's new data centres are designed to maximise energy efficiency. All benefit from free cooling systems which utilise low outside air temperatures to cool sites thereby reducing power required. They use hot aisle/cold aisle designs, and innovative containment solutions to achieve environmentally efficient cooling.

In addition to these initiatives, a number of our data centres use energy from renewable sources including those in Paris, Stockholm, Amsterdam and the new Powergate facility in London.

A key challenge for the industry is identifying ways to improve energy efficiency in older data centres. One of the ways the Group has addressed this is through a significant investment programme to install energy efficient capital equipment throughout the data centres. This programme included fitting blanking panel equipment to improve air flow management, which results in less energy required for cooling.

During 2009 TeletyGroup also made considerable investment in replacing and upgrading chiller equipment in its existing data centres in order to take advantage of the improved efficiencies available from new technologies.

Influencing others

TeletyGroup is keen to engage with customers and suppliers on environmental best practices. One of the ways this is achieved is through advising customers on how to configure their equipment to enhance environmental efficiency. This, in turn, helps them to meet their own environmental commitments. This year, the Company has engaged more deeply with suppliers on environmental issues through discussion and the introduction of a new Supplier Code of Conduct.

Throughout the year, the Company ran a series of awareness raising campaigns to encourage our employees to save energy and recycle.

Workplace

Corporate Social Responsibility continued

Key achievements in 2009

- ➔ Enhanced Group-wide induction programme
- ➔ Development of on-line appraisal system
- ➔ Ongoing employee training and development
- ➔ Introduction of employee on-line newsletter

Going forward

Looking to 2010, the Group plans to focus on the following areas:

- ➔ Roll-out of new Group induction programme
- ➔ Embedding new on-line appraisal system across the Group
- ➔ Roll-out new management training programme

The people who work for TelecityGroup are responsible for making the Company a respected leader in the market. From engineers to customer relationship managers, all play a vital role in delivering business success. Over 420 people are employed across the Group and the Company has a responsibility to provide each one of them with opportunities to learn, develop and achieve their potential.

Our approach

TelecityGroup's long-standing strategic priorities are:

- ➔ health, safety and wellbeing – providing a healthy and safe environment across all sites;
- ➔ training and development – developing highly skilled employees in all areas of the business;
- ➔ performance management – recruiting, rewarding and developing the very best talent. Providing career development opportunities and regular performance monitoring;
- ➔ communicating with employees – providing guiding principles on business conduct and ethics. Promoting clear and direct communications with colleagues; and
- ➔ equal opportunities and diversity – fostering a culture where employees are able to reach their full potential.

The Group has a comprehensive set of workplace policies covering issues ranging from equal opportunities and grievances to flexible working and appraisals. Workplace issues, including KPIs, are reported to the Board every month.

Health, safety and wellbeing

The Company is committed to providing a safe and healthy environment for employees, contractors and anyone else who visits TelecityGroup's sites. Each site has a comprehensive health and safety management system that meets or exceeds legal and regulatory requirements in the region it operates in. Management systems are underpinned by established external standards, and the Company is planning to embed this further in 2010 to attain formal OHSAS 18001 Health and Safety certification.

The Board oversees health and safety issues for the Group and they are supported in this task by a Group Health and Safety Manager. Operations or Facilities Managers have day-to-day responsibility for health and safety within their respective sites. Health and safety risks are identified as part of the Group risk management process and KPIs are reviewed during regular Board meetings.

The Company conducts annual internal audits and uses independent experts to conduct regular external audits to check compliance with regulations and standards. The audits help to identify development areas and the results are used to drive action plans for continuous improvement.

Training and development

Training and development is a priority for the Group as the quality of customer service relies on highly skilled engineers and passionate customer service staff.

"TeletyGroup encourages employees to be proactive in developing their careers and offers guidance and support to help them achieve their goals."

TeletyGroup employees have access to training opportunities throughout their career. This year, there has been a focus on enhancing the Group-wide induction programme so that new employees have a better understanding of the Company, and how they can contribute to the Group's success.

Employees are encouraged to be proactive in developing their careers and the Company offers guidance and support to help them achieve their goals. One example of this is the Corporate Sponsorship Scheme, which offers employees financial assistance and time off work to pursue a relevant professional qualification. Training is not limited to any particular channel. In some cases there is no substitute for on-the-job training, enabling employees to learn from experienced colleagues. In other cases external training opportunities are more appropriate.

Performance management

The Company's focus on performance management identifies opportunities for personal and professional development as well as helping to recognise and reward talent.

Employees are appraised at the end of their probationary period and then on an annual basis to discuss performance and identify development opportunities. In 2009, we re-developed the appraisal system, moving it on-line to enhance the process.

Rewarding talent is important if the Group is to continue attracting and retaining the best people. As well as offering a competitive remuneration and benefits package, employees can own shares in the Company through the award-winning Group share scheme. Other available employee benefits include free mortgage advice, season ticket loans for travel to work, a tax-free childcare voucher scheme and discounted home computer software packages. The monthly employee award scheme, recognising employees who have demonstrated outstanding customer service, teamwork or innovation, continues to be incredibly popular.

Communicating with employees

The Group Employee Handbook provides guidance on ethical standards of behaviour at work. It sets out the Group's core values and standards in professional and personal conduct. There is also a whistle-blowing policy enabling employees to confidentially report concerns about unethical behaviour.

This year the Group developed a new on-line employee newsletter to give employees an opportunity to share views, best practice and ideas across the business.

Equal opportunities and diversity

The Group's equal opportunities policy sets out the Company's commitment to treating all employees and potential employees fairly, regardless of race, gender, age, sexual orientation, disability or religious and political beliefs.

Testing and regular maintenance is key in mission critical data centre environments.



Marketplace

Corporate Social Responsibility continued

Key achievements in 2009

- ➔ Achieved Quality Management and Information Security Management certification across all sites
- ➔ Maintained ongoing customer feedback and monitoring
- ➔ Improved engagement with customers and suppliers on energy efficiency

Going forward

Looking to 2010, the Group aims to further improve performance in the following areas:

- ➔ Further embed formal Health and Safety Management System to achieve OHSAS 18001 certification across all sites
- ➔ Systematically monitor relationships with customers (through satisfaction surveys and feedback procedures) at sites across Europe
- ➔ Continue to engage with suppliers and encourage them to adopt the new Suppliers Code of Conduct

TelecityGroup aims to treat its customers and suppliers with respect and fairness, and seeks to engage actively with all stakeholders in the digital economy.

The Company recognises from the annual customer survey and regular customer reviews on service and satisfaction that their most important concern is the energy efficiency of data centres. In response, the Group is developing an ongoing communications programme to educate and inform customers about developments in the industry and how TelecityGroup is responding to and leading on these initiatives.

Our approach

The underlying principles which inform the Group's approach to these issues are:

- ➔ a recognition of the Company's responsibilities as a leading provider of data centre services;
- ➔ while there are environmental challenges related to the nature of the industry, there are also macro benefits in the digital economy and the growth in on-line activities;
- ➔ TelecityGroup is able to manage the environmental impacts of this shift better than our customers – our data centres are highly efficient and we can offer and achieve economies of scale; and
- ➔ the aim to provide the most efficient data centres in the industry.

External accreditation and certification

An important element of the Group's approach to meet these aspirations is to attain certification against external standards relevant to the business. The Company has obtained ISO 9001:2008 Quality Management certification and ISO 27001:2005 Information Security Management certification across all of the sites in Europe (except Stockholm 2 for ISO 27001, where certification is targeted for 2010 following completion of the current build phase). The Group is also working towards the OHSAS 18001 Health and Safety Management standard for all sites.

The UK data centres are audited by the Centre for the Protection of Critical National Infrastructure ('CPNI'). The Group takes advice from the CPNI on how to reduce the vulnerability of its data centres to serious threats in order to maintain the integrity of one of the UK's essential infrastructure services.

TelecityGroup is also a Microsoft Gold Partner and has been recognised for Advanced Infrastructure Solutions and Networking Infrastructure Solutions. In addition, the Company was the first UK data centre provider to achieve Payment Card Industry Data Security Standard ('PCI DSS') certification, the standard developed by Visa and MasterCard. This standard has also now been applied to the data centres in Amsterdam. As a result, all TelecityGroup customers who store credit card details, customer information and transactional data have the

INDUSTRY LEADERSHIP AND ACCREDITATIONS

For more details on our memberships and accreditations visit www.telecitygroup.com/telecitygroup-industry-leadership.htm and www.telecitygroup.com/data-centre-industry-standards-accreditations.htm



guarantee that procedures comply with the 12-step security standard outlined by the leading card issuers.

Supplier relations

It is important that the companies who TelecitGroup work with adhere to the same high standards that are set for the business itself. This year the Company has developed a Suppliers Code of Conduct that will be distributed to all suppliers in 2010. The code covers key areas including environmental standards, health and safety, data security, labour standards, equal opportunities and business conduct. During the next 12 months the Company will seek to engage with key suppliers on processes for ensuring adherence to the principles set out in the Code of Conduct.

Industry leadership

TelecitGroup is a leading member of the industry's most important associations

and seeks to engage with stakeholders throughout the sector on issues which affect the industry and its customers.

The Group is a patron of the European Internet Exchange Association ('Euro-IX') whose role is to exchange ideas and discuss the latest technical, commercial and regulatory issues affecting internet traffic. In addition, the Company is a member of the Internet Watch Foundation ('IWF') which exists to facilitate the removal of potentially illegal on-line content from the internet.

Recognising the growing customer base in the film and entertainment sector, the Group is also a member of the Federation Against Copyright Theft ('FACT'). FACT is the leading representative trade body that is committed to protecting the interests of the audio-visual industry in the fight against pirate film and DVDs and the increasing threat from on-line piracy.

"TelecitGroup is developing an ongoing communications programme to educate and inform customers about developments in the industry and how TelecitGroup is responding to and leading on these initiatives."

Data centre tours are an important part of the sales process.



Community

Corporate Social Responsibility continued

Key achievements in 2009

- ➔ Employee involvement in fundraising and volunteering activities across the Group
- ➔ Continued financial and in-kind support for a range of charities and community groups
- ➔ Promoted responsible behaviour with internet communities through membership of industry groups such as Internet Watch Foundation ('IWF') and Federation Against Copyright Theft ('FACT')

Going forward

In 2010 TelecityGroup plans to:

- ➔ Further promote employee community involvement activities and continue to provide financial and in-kind support to charitable and community organisations
- ➔ Maintain and strengthen engagement with internet communities through membership of industry groups

TelecityGroup wants to be a part of the communities in which the Company operates. One of the main ways this is achieved is by providing employment opportunities in the towns and cities where data centres are located. However, the Company seeks to go beyond this by offering financial and in-kind support to many charities and actively encourage employees to participate in fundraising and community activities.

Our approach

The Group focuses its community investment activities on providing education and opportunities for disadvantaged children and young people in local and international communities. The nature of the business means the Company also seeks to promote responsible behaviour within internet communities.

Employees across the Group have been involved in a number of fundraising and volunteering activities over the last 12 months, including Byte Night's annual sleep out (the board of which Michael Tobin is a member) for Action for Children and The Prince's Trust 'Palace to Palace' bike ride.

TelecityGroup France supported the Aubervilliers Town Hall Social Solidarity Day for Christmas, a local community initiative which provides cultural opportunities for children from disadvantaged backgrounds. TelecityGroup

France purchased 1,000 tickets for local families to visit the renowned science museum La Cité des Sciences et de l'Industrie in Paris. Employees also volunteered their time to assist with activities on the day.

In Sweden, TelecityGroup purchased office supplies from ECPAT, an organisation that uses its profits to eliminate child prostitution, child pornography and the trafficking of children.

In 2009, the Group donated £95,000 overall to various charities and community groups. This included both cash donations and in-kind donations. The main organisations the Company supported are featured below.

Association Charles Bellaigue

Association Charles de Bellaigue is a charitable organisation which funds and supports schools improvement, education and the provision of teaching materials in Benin, Africa.

The Prince's Trust

The Prince's Trust is a youth charity that helps change young lives. It gives practical and financial support, developing key workplace skills such as confidence and motivation. The charity works with 14 to 30-year olds who have struggled at school, have been in care, are long-term unemployed or have been in trouble with the law.



From left to right The TelecityGroup team prepares for its 'Palace to Palace' fundraising cycling event in London for the Prince's Trust; children in India benefiting from the Loomba Trust educational fund; sleepers at the annual Byte Night sleepout.

CHARITABLE WORK



For more details on the charities we work with visit www.telecitygroup.com/our-charitable-work.htm



Technology Leadership Group
The forum for leaders, helping young people



THE LOOMBA TRUST
caring for widows around the world



Children in Benin benefited from TelectyGroup's school-building project.



Policy in practice

TELECITYGROUP FRANCE SUPPORTING CHILDREN IN BENIN.

In 2009, TelectyGroup France worked with the Association Charles Bellaigue to fund and build two classrooms in a school in Benin. The Association Charles Bellaigue provides educational support for children in Benin through setting up schools and libraries. A team from TelectyGroup France visited the school in West Africa, where they worked with members of Association Charles Bellaigue to distribute supplies, monitor the progress of local community projects, teach children and help with construction work. The visit enabled TelectyGroup France to experience first-hand the impact of their funding on this remote community.

The Loomba Trust

The objectives of the Loomba Trust are to promote the welfare and education of children of poor widows, orphaned children and also children who have lost their mothers as a result of natural disaster and for other auxiliary purposes. The Loomba Trust now has many sister charities helping widows who are suffering with poverty, prejudice and discrimination around the world.

Byte Night

Byte Night is the IT industry's annual sleep out in support of Action for Children. Over 700 people from the IT and business community around the UK give up their bed for one night in October, to be exposed to the elements and to experience a little of what it might be like to be homeless. The money raised helps Action for Children tackle the root causes of youth homelessness.

Action for Children

Action for Children supports and speaks out for the UK's most vulnerable children and young people. They help nearly 156,000 children, young people and their families through nearly 420 projects across the UK and aim to promote social justice by lobbying and campaigning for change.

Amsterdam
+31 (0)20 564 0800
nl.info@telecity.com

Dublin
+353 (0)1 433 2000
ie.info@telecity.com

Frankfurt
+49 (0)69 900 210
de.info@telecity.com

London
+44 (0)20 7001 0101
uk.info@telecity.com

Manchester
+44 (0)161 232 3200
uk.info@telecity.com

Milan
+39 02 489 8000
it.info@telecity.com

Paris
+33 (0)1 49 97 30 60
fr.info@telecity.com

Stockholm
+46 (0)8 799 3800
se.info@telecity.com